

<b>BANKING &amp; FINANCE</b>	<b>2012</b>	<b>2013</b>
Number of licensed banks	155	156
Number of restricted licence banks	21	21
Number of deposit-taking companies	24	24
Customer deposits (HK\$ billion)	8,296	9,180
Hong Kong dollar savings deposit rate (% per annum) <sup>q</sup>	0.01	0.01
Hong Kong dollar best lending rate (% per annum) <sup>o</sup>	5.00	5.00
Amount of foreign currency reserves (US\$ million) <sup>p</sup>	317,362	311,209
Hang Seng Index (31.7.1964=100) <sup>q</sup>	22 656.9	23 306.4
Market capitalisation (Main Board) in HK\$ billion	21,871.7	23,908.8
Average daily turnover of all listed securities (Main Board) in HK\$ million	53,715	62,237
S&P/HKEx GEM Index (28.2.2003=1 000) <sup>q</sup>	381.5	461.6
Market capitalisation (Growth Enterprise Market) (HK\$ billion)	78.4	134.0
Ranking in the world in terms of market capitalisation <sup>r</sup>	6	6

<b>TELECOMMUNICATIONS</b>	<b>2012</b>	<b>2013</b>
Telephone, facsimile & datel lines ( <i>thousands</i> )	4 247	4 317
Mobile subscribers ( <i>thousands</i> )	16 393	17 194
2.5G and 3G/4G mobile subscribers ( <i>thousands</i> )	10 063	12 115
Mobile subscribers per 100 population (%)	228.4	238.2
Public radio paging receivers ( <i>thousands</i> )	63	50
Broadband Internet access customer accounts ( <i>thousands</i> )	2 265	2 232
Broadband Internet access customer accounts per 100 household (%)	94.8	92.4
Public Wi-Fi access points	15 715	20 307
Outward external telephone traffic volume ( <i>million minutes</i> )	7 888	8 043
Customer access via broadband networks ( <i>terabytes</i> )	2 232 256	2 581 113

<b>TOURISM</b>	<b>2012</b>	<b>2013</b>
Total visitor arrivals from Mainland China ( <i>thousands</i> )	34 911	40 745
Total visitor arrivals from countries/territories other than Mainland China ( <i>thousands</i> )	13 704	13 554
Total overnight visitor spending (HK\$ million)	185,841	208,448
Per capita overnight visitor spending (HK\$)	7,818	8,123
Total same-day in-town visitor spending (HK\$ million)	52,606	68,034
Per capita same-day in-town visitor spending (HK\$)	2,121	2,378
Number of hotel rooms <sup>s</sup>	74 212	77 647
Hotel room occupancy rate (%) <sup>u</sup>	89	89

**Data Source**  
The Census and Statistics Department of the HKSAR Government

- Notes**
- GDP at current market prices.
  - Figures are subject to revision later on.
  - Total public expenditure is on fiscal year basis; GDP is on calendar year basis.
  - GDP refers to GDP at basic prices.
  - Primary industries comprise agriculture, fishing, mining and quarrying.
  - Utilities comprise electricity, gas and water supply, and sewerage, waste management and remediation activities.
  - Employment figures refer to the Composite Employment Estimates, which are compiled mainly based on results of the General Household Survey and the Quarterly Survey of Employment and Vacancies.
  - The Composite CPI covers about 90% of households in Hong Kong and its year-on-year rate of change is often taken as a measure of the consumer price inflation. Figures are derived based on the 2009/10-based CPI series. Figures in square brackets denote the rates of change in the Composite CPI upon removing the effects of the Government's one-off relief measures including the waiver and the Government's payment of public housing rentals, rates concession, suspension of Employees Retraining Levy, and subsidies for residential electricity charges.
  - Source: World Trade Organization. Figures on trade in commercial services refer to trade in services statistics but exclude those on government services. Regarding the figures of Hong Kong used in international comparison, see also note t below.
  - Owing to data availability, for certain services in the table, the industrial coverage of the number of establishments and persons engaged may differ somewhat from that for the corresponding business receipts index.
  - Figures on the number of establishments and persons engaged exclude self-employed insurance agents with no business registration in insurance industry; individual operators such as taxis, public light buses and part of goods vehicles in land transport industry; retail pitches and hawkers in retail trade; and inland freight water transport in water transport industry.
  - The business receipts index does not cover television programme activities.
  - Figures on number of establishments and persons engaged refer to information technology related services industry only.
  - The average interest rates for savings deposits of less than HK\$100,000 are compiled based on the interest rates quoted by leading licensed banks after the deregulation of the Interest Rate Rules. The yearly figures refer to average of the monthly figures.
  - Best lending rate refers to the rate quoted by the Hongkong and Shanghai Banking Corporation Limited. The yearly figures refer to average of the monthly figures.
  - Figures as at end of the reference period.
  - Figures refer to the last trading day closing indices as at end of December of the corresponding year.
  - Excluding Growth Enterprise Market.
  - Figures cover all hotels and tourist guest houses with licences for operation issued by the Office of the Licensing Authority of the Home Affairs Department.
  - Trade in goods and services statistics are compiled based on the recommendations made in the System of National Accounts 2008, except the one on adopting the change of ownership principle in recording goods sent abroad for processing and merchandising.
  - Hotel room occupancy rate is compiled based on data reported by those hotels and tourist guest houses which have responded to the Hong Kong Tourism Board's monthly 'Hotel Room Occupancy Survey'.
- \* Individual figures may not add up exactly to the total owing to rounding.  
# Provisional figure.

The Hong Kong Coalition of Service Industries was founded in 1990 by the Hong Kong General Chamber of Commerce. It is the Chamber's service policy think tank. With representatives from more than 50 service sectors, the HKCSI is the major private sector voice for Hong Kong's service industries.

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## Service Sector in Hong Kong



Statistical Card **2014** Edition

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## General Economic Data

<b>GROSS DOMESTIC PRODUCT<sup>a</sup></b>	<b>2011</b>	<b>2012<sup>b</sup></b>	<b>2013<sup>b</sup></b>
GDP (HK\$ billion)	1,934.4	2,037.1	2,125.4
Per capita GDP (HK\$ thousand)	273.6	284.7	295.7
Total public expenditure (HK\$ billion)	385.6	400.2	461.5
as % of GDP <sup>c</sup>	19.9%	19.6%	21.7%

  

<b>PERCENTAGE CONTRIBUTION TO GDP<sup>d</sup></b>	<b>2003</b>	<b>2008</b>	<b>2012<sup>b</sup></b>
Primary industries <sup>e</sup>	0.1	0.1	0.1
Manufacturing	3.2	1.9	1.5
Utilities <sup>f</sup> & construction	6.9	5.4	5.4
Service industries	89.8	92.6	93.0
Total	100.0	100.0	100.0

  

<b>POPULATION AND EMPLOYMENT</b>	<b>1993</b>	<b>2003</b>	<b>2013</b>
Population at end of year (thousands)	5 998	6 764	7 220 <sup>g</sup>
Total labour force (thousands)	2 856	3 466	3 859

  

<b>SECTORAL EMPLOYMENT (%)<sup>g</sup></b>	<b>2011</b>	<b>2012</b>	<b>2013<sup>b</sup></b>
Primary industries & manufacturing	19.3	5.2	3.0 <sup>b</sup>
Utilities & construction	8.2	8.7	8.7 <sup>b</sup>
Service industries	72.5	86.1	88.3 <sup>b</sup>

  

<b>PRICES AND INFLATION</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
Year-on-year rate of change:	Average	Average	April
Composite consumer price index <sup>h</sup>	+4.1%	+4.3%	+3.7%
	[+4.7%]	[+4.0%]	[+3.5%]

## World Trade in Commercial Services 2013<sup>i</sup>

### Leading World and Asian Economies

Rank	Exporters	% Share	Rank	Importers	% Share
1	United States	14.3	1	United States	9.8
2	United Kingdom	6.3	2	Mainland China	7.6
3	Germany	6.2	3	Germany	7.2
4	France	5.0	4	France	4.3
5	Mainland China	4.5	5	United Kingdom	4.0
6	India	3.3	6	Japan	3.7
7	Spain	3.1	7	India	2.9
8	Japan	3.1	8	Russian Federation	2.8
9	Netherlands	3.1	9	Singapore	2.8
10	<b>Hong Kong, China</b>	<b>2.9</b>	10	Netherlands	2.8
12	Singapore	2.5	13	Korea, Rep. of	2.4
13	Korea, Rep. of	2.4	21	<b>Hong Kong, China</b>	<b>1.4</b>
23	Thailand	1.3	23	Thailand	1.3
24	Macao, China	1.1	28	Malaysia	1.0
26	Chinese Taipei	1.1	30	Chinese Taipei	1.0

## Contribution to GDP<sup>d</sup> and Gross Output and Percentage of Value Added

	Contribution to GDP <sup>d</sup> (%)		Gross output (HK\$ billion)		Value added as % of gross output (%)	
	2003	2012 <sup>b</sup>	2003	2012 <sup>b</sup>	2003	2012 <sup>b</sup>
1. Primary industries <sup>e</sup>	0.1	0.1	3.0	3.5	31.8	32.0
2. Manufacturing	3.2	1.5	143.4	199.5	27.2	15.3
3. Utilities <sup>f</sup>	3.2	1.8	51.3	61.6	77.3	57.5
4. Construction	3.7	3.6	93.4	147.1	48.4	49.9
5. Import/export, wholesale and retail trades	23.6	25.4	496.1	899.7	58.4	56.9
6. Accommodation and food services	2.2	3.6	49.3	117.6	53.8	61.2
7. Transportation, storage, postal and courier services	7.8	6.0	214.9	400.4	44.4	30.1
8. Information and communications	3.7	3.5	95.0	148.1	47.4	47.9
9. Financing and insurance	13.3	15.9	236.0	522.5	69.2	61.1
10. Real estate, professional and business services	8.4	11.5	180.3	371.7	57.3	62.5
11. Public administration, social and personal services	20.2	16.8	356.8	486.7	69.4	69.4
12. Ownership of premises	10.7	10.3	146.8	238.0	89.5	87.4
All economic activities	100.0*	100.0	2,066.3	3,596.2*	59.4	56.0

## Value Added and Employment of the Four Key Industries

	Value added (HK\$ billion)		Contribution to GDP <sup>d</sup> (%)		Employment (number)	
	2003	2012 <sup>b</sup>	2003	2012 <sup>b</sup>	2003	2012
1. Financial services	163.3	319.3	13.3	15.9	167 900	228 800
(a) Banking	96.3	196.1	7.8	9.7	71 300	97 800
(b) Insurance	37.9	59.3	3.1	2.9	40 500	47 100
(c) Other financial services	29.1	63.9	2.4	3.2	56 100	83 900
2. Tourism	28.9	94.6	2.4	4.7	139 800	250 900
(a) Inbound tourism	20.3	79.1	1.7	3.9	114 900	218 800
(b) Outbound tourism	8.6	15.4	0.7	0.8	24 900	32 100
3. Trading and logistics	322.2	495.4	26.3	24.6	753 200	764 900
(a) Trading	263.6	428.2	21.5	21.3	571 700	581 700
(b) Logistics	58.7	67.1	4.8	3.3	181 500	183 200
4. Professional services and other producer services	130.8	257.6	10.7	12.8	385 500	483 000
(a) Professional services	42.3	94.7	3.4	4.7	139 000	195 400
(b) Other producer services	88.6	162.9	7.2	8.1	246 500	287 600
Four key industries	645.3*	1,166.8*	52.6*	58.0	1 446 400	1 727 600
GDP <sup>d</sup> / Total employment	1,227.1	2,013.0			3 200 500	3 657 100

## Composition of Imports and Exports of Goods and Services<sup>t</sup> (at current market prices)

<b>OVERALL TRADE (HK\$ billion)</b>			
	<b>2011</b>	<b>2012<sup>b</sup></b>	<b>2013<sup>b</sup></b>
<b>Goods</b>			
Exports of goods (f.o.b.)	3,420.1	3,591.8	3,816.4
Imports of goods (f.o.b.)	3,848.2	4,116.4	4,394.9
<b>Services</b>			
Exports of services (as % of total exports)	941.2(21.6%)	1,003.0(21.8%)	1,063.2(21.8%)
Imports of services (as % of total imports)	438.6(10.2%)	455.4(10.0%)	466.6(9.6%)
<b>Trade Balance (exports less imports)</b>			
Goods	-428.1	-524.6	-578.5
Services	502.6	547.7	596.6
Total trade balance	74.5	23.0	18.1

<b>TRADE IN SERVICES (HK\$ billion)</b>	Exports of services		Imports of services	
	<b>2012<sup>b</sup></b>	<b>2013<sup>b</sup></b>	<b>2012<sup>b</sup></b>	<b>2013<sup>b</sup></b>
1. Transportation services	248.5	243.0	142.6	142.1
2. Travel services	256.5	302.0	155.7	164.5
3. Merchanting and other trade-related services	281.2	288.6	33.7	33.7
4. Financial services	120.7	128.9	30.5	33.2
5. Insurance services	7.2	8.4	9.5	9.8
6. Other services	88.9	92.4	83.4	83.3

## Leading Service Industries

	Number of establishments		Number of persons engaged		Business receipts index (2008=100)	
<b>SERVICE INDUSTRIES<sup>j</sup></b>	<b>2012</b>	<b>2013</b>	<b>2012</b>	<b>2013</b>	<b>2012</b>	<b>2013</b>
Air transport services	1 405	1 453	52 710	55 421	113.0	115.7
Banking services	1 606	1 603	97 679	97 383	133.8	156.3
Financial markets and asset management services	3 484	3 538	38 472	39 161	100.3	101.3
Food and beverage services	15 842	16 012	235 123	237 333	118.1	122.2
Import/export trade	101 727	101 801	492 577	491 708	111.0	110.7
Insurance services <sup>k</sup>	9 538	10 209	32 747	34 240	135.4	155.8
Land transport services <sup>k</sup>	3 659	3 655	52 900	54 146	123.5	133.4
Motion picture, video and television programme production activities <sup>l</sup>	1 671	1 771	7 895	8 327	78.7	75.3
Professional, scientific and technical services	27 684	29 482	154 145	160 330	121.0	129.7
Real estate services	13 236	13 720	121 969	123 791	135.5	135.6
Retail trade <sup>k</sup>	63 900	65 081	259 055	264 982	163.1	181.0
Telecommunications services	311	327	18 383	19 060	129.5	139.8
Water transport services <sup>k</sup>	3 204	3 166	40 943	40 317	89.7	87.1
Wholesale trade	14 930	14 540	63 799	62 494	127.0	132.4

### SERVICE DOMAINS

Computer and information technology services <sup>m</sup>	7 099	7 726	41 799	44 431	143.1	146.1
Tourism, convention & exhibition services					192.1	226.4